

Privacy Policy

Last updated June 18th 2026

1. Parties and scope

The personal data processing policy applies to all processing operations carried out by GGL RECORDS SRL (hereinafter "GGL" or the "Data Controller"), whose registered office is located at chaussée d'Alseberg 367, 1190 Forest, Belgium, registered with the BCE under number 1037.338.091, of the personal data of Users:

- Collected on the website accessible via the domain names angelevl.be, angele.live and angele.music (hereinafter the "Site"), whose content is published and posted online by GGL;
- Collected in the context of the management of the "GGL Club", namely the fan club dedicated to the artist Angèle.

Email: privacy [at] angele.music

The Website is hosted by Shopify. Its data centers are located within the European Economic Area, the United Kingdom, Switzerland, or another country that ensures an adequate level of data protection in accordance with the GDPR.

GGL has adopted this Personal Data Processing Policy to provide Website users with transparent information regarding the manner in which their personal data is processed.

For the purposes of this Policy, the term "User" refers to any natural or legal person who visits or interacts in any way with the Website, subscribes to the newsletter or to GGL Club.

As data controller, GGL determines the technical, legal, and organizational means and purposes of processing Users' personal data. GGL undertakes to take all necessary measures to ensure that personal data is processed in accordance with:

- the Belgian Act of July 30, 2018 on the protection of individuals with regard to the processing of personal data (the "Law");
- Regulation (EU) 2016/679 of April 26, 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (the "Regulation"); and
- Directive 2002/58/EC of July 12, 2002 concerning the processing of personal data and the protection of privacy in the electronic communications sector (the "Directive").

2. GGL Club

The GGL Club is a fan club for the artist Angèle, which allows Users who register, without guarantee and at GGL's discretion, to access early information, invitations and exclusive content. Registration with the GGL Club is personal, non-transferable and free of charge. It may be limited to a certain number of Users, at GGL's sole discretion.

Registration with the GGL Club requires a mobile phone running Android or iOS and either the Google Wallet or Apple Wallet application, depending on the technology used. It is completed by activating an electronic membership card which is saved to the "wallet" on the User's mobile phone. The membership card is issued by the company Snapss.io and activation of the membership card requires prior acceptance of Snapss.io's general terms and conditions of use, in addition to this personal data processing policy.

Information, invitations and links to exclusive content are communicated to Users via "push notifications" on the electronic membership card saved in the "wallet". GGL does not guarantee the

frequency, nature or quantity of notifications that will be sent. If the User disables push notifications, such information, invitations and links will no longer be communicated to them.

Unregistering from the GGL Club is done by written request to the email address [privacy\[@\]angele.music](mailto:privacy[@]angele.music). Deleting the membership card from the "wallet" does not constitute unregistration. The card can be re-added to the "wallet" by reactivating it via the link sent in the email received upon registration. Unregistering from the GGL Club does not automatically result in unsubscribing from the newsletter, and vice versa.

GGL may, at any time and at its sole discretion, decide to deactivate all or part of the electronic membership cards, to modify the technology associated with the management of Angèle's fan club, to modify the name of the fan club, and to modify or remove all or part of the benefits granted to members.

3. Processing of personal data

Purposes of processing	Categories of personal data	Legal basis	Retention period
Sending of newsletter (updates about Angèle)	<ul style="list-style-type: none"> - First name and last name - Email address - Phone number - Country of residence - Date of birth 	<ul style="list-style-type: none"> - <u>Consent</u> (art. 6.1.a of the Regulation) : the User voluntarily provides their contact details when subscribing to the newsletter. - <u>Legitimate interest</u> (Art. 6.1.f of the Regulation) with respect to Users who previously subscribed to Angèle's newsletter with Universal Music France, enabling GGL to maintain communication with the fan base and provide information about Angèle. 	Up to one year following withdrawal of consent or unsubscribing from the newsletter.
Orders placed via the e-shop	<ul style="list-style-type: none"> - First name and last name - Delivery address - Billing address - Email address - Phone number - VAT number - IP addressed - Bank account details (depending on payment method used) 	<p>Processing <u>necessary for the performance of the contract</u> (Art. 6.1.b of the Regulation): the data is required for :</p> <ul style="list-style-type: none"> - order management and tracking; - invoicing; - delivery of orders; - handling product information requests; - management orders-related issues; - Processing returns; - Handling disputes relating to orders. 	<ul style="list-style-type: none"> - Banking data: for the duration necessary to complete the transaction and process any refund following a withdrawal. - IP address: 30 days; - Other data: until expiry of the statutory limitation period applicable to contractual matters. - Banking data and IP addresses may be retained for longer in the event of a dispute, until final resolution and exhaustion of all legal remedies.
Subscription to GGL Club	<ul style="list-style-type: none"> - First name and last name; - Email address; - Type of phone (iOS or Android) 	<ul style="list-style-type: none"> - <u>Consent</u> (Art. 6.1.a): the User voluntarily provides their contact details upon registration with the GGL Club. - Processing <u>necessary for the performance of a contract</u> (Art. 6.1.b): the data are necessary to process the User's registration with the GGL Club, send the confirmation 	The data are retained for as long as the User has not withdrawn their consent by notifying GGL.

		<p>email and issue the personal electronic membership card.</p> <p>The data may also be used to contact the User for support, maintenance or security notification purposes in connection with the use of the electronic card.</p> <p>The technical information regarding the type of phone allows an electronic card suited to the technology used to be issued.</p> <p>- <u>Legitimate interest</u> (Art. 6.1.f): continuation of communications with fan club members, in the context of new fan club arrangements.</p>	
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4. Linked websites and third parties websites

The Website may contain links to pages or accounts belonging to GGL or the artist Angèle on social media platforms (the “Linked Sites”). These links are provided for the User’s convenience. Linked Sites are not under the control of GGL. Users access them voluntarily and at their own risk. Users are encouraged to consult the terms of use, privacy policy, and cookie policy of these Linked Sites.

A pop-up window may appear when a User accesses these Linked Sites without being logged in. However, GGL does not control such mechanisms and provides this information for guidance only. By clicking on these links, the User leaves the Website. GGL declines all responsibility in this regard.

Users are strongly encouraged to properly configure their social media account settings, particularly regarding privacy and the processing of personal data.

For information purposes, the privacy policy and cookie policy of Meta, Google, TikTok, and X, whose icons are mentioned on the Site, can be accessed by clicking on the following links:

- Meta : [privacy policy](#) and [cookies policy](#);
- Google : [privacy policy](#) and [cookies policy](#);
- TikTok : [privacy policy](#) and [cookies policy](#) ;
- X : [privacy policy](#) and [cookies policy](#).

Users are invited to verify that these documents and links have not been modified and, if necessary, to locate updated versions themselves.

The Website may also contain links to third-party websites not affiliated with GGL (“Third-Party websites”).

These are provided solely for convenience and are not under the control of GGL. GGL assumes no responsibility for their content or their compliance with applicable data protection legislation. Users access such Third-Party Sites voluntarily and at their own risk and are encouraged to review their terms of use, privacy policies, and cookie policies.

5. Data recipients and disclosure to third parties

Personal data may be communicated to employees and collaborators who are bound by a confidentiality obligation (see Article 6 below).

GGL may appoint any natural or legal person to process personal data on its behalf (the “Processor”). Where applicable, GGL undertakes to select its Processors carefully and to ensure that they provide

sufficient guarantees of compliance with the Law, the Regulation, and the Directive.

Any transfer of personal data to a Processor is governed by a written agreement limiting the Processor's use of the data to what is strictly necessary for the performance of the services and requiring appropriate security measures. However, GGL cannot independently verify the actions or omissions of its Processors and cannot be held liable for them.

If personal data is disclosed to third parties for direct marketing or prospecting purposes, the User will be informed in advance and may provide consent where required.

Personal data processed by GGL may be stored on servers located outside the European Union and/or transferred outside the European Union in accordance with Articles 44 et seq. of the Regulation. Such transfers are based on an adequacy decision, appropriate safeguards under Articles 46 et seq. of the Regulation (including European Commission standard contractual clauses or binding corporate rules); or regulations recognized as providing an adequate level of protection.

6. User's Rights

Users may exercise their rights at any time by sending an email to privacy [at] angele.music or by post, together with a copy of their identity card, to GGL SRL, Chaussée d'Alseberg 367, 1190 Forest, Belgium.

a. Right to withdraw consent

Where processing is based on consent, the User may withdraw consent at any time. This does not affect the lawfulness of processing carried out prior to withdrawal.

b. Right of access

Pursuant to Article 15 of the Regulation, Users have the right to access their personal data and obtain information regarding:

- processing purposes;
- categories of data concerned;
- recipients or categories of recipients;
- retention period or criteria used to determine it;
- the existence of automated decision-making, including profiling, and meaningful information about the logic involved and its consequences.

Additional copies may be subject to reasonable administrative fees.

A copy of the data will be provided within one month of receipt of the request.

c. Right of rectification

Users may request correction of inaccurate or incomplete personal data (Article 16 of the Regulation).

The Data Controller will notify recipients of any rectification unless this proves impossible or involves disproportionate effort (Article 19 of the Regulation).

d. Right to erasure

Users may request erasure of their personal data in the cases provided for in Article 17 of the Regulation.

This right does not apply where processing is necessary for freedom of expression and information, compliance with a legal obligation, performance of a task in the public interest, establishment, exercise, or defense of legal claims.

Recipients will be informed of any erasure unless impossible or disproportionate (Article 19 of the Regulation).

e. Right to restriction of processing

Users may request restriction of processing in the cases provided for in Article 18 of the Regulation.

Recipients will be informed unless impossible or disproportionate (Article 19).

f. Right to data portability

Under Article 20 of the Regulation, Users may receive their personal data in a structured, commonly used, and machine-readable format and transmit it to another controller.

Where technically feasible, Users may request direct transmission between controllers.

This right does not apply to processing carried out in the public interest or under official authority and must not adversely affect the rights of third parties.

g. Right to object and automated individual decision-making

Users may object at any time to processing based on their particular situation. GGL will cease processing unless compelling legitimate grounds override the User's interests or processing is required for legal claims (Article 21 of the Regulation).

Users may object at any time to processing for direct marketing purposes, including profiling related to such marketing. In such cases, the personal data will no longer be processed for those purposes.

h. Complaints

Users may lodge a complaint with the Belgian Data Protection Authority. Information is available at: <https://www.autoriteprotectiondonnees.be>

Complaints can be submitted to the following addresses:

By post:

Data Protection Authority
Rue de la Presse 35, 1000 Brussels
Tel. +32 2 274 48 00
Fax. +32 2 274 48 35

By email: contact@apd-gba.be

Users may also file a complaint before the President of the Court of First Instance of their place of residence or with the Public Prosecutor.

7. Security

GGL implements organizational and technical measures to ensure an appropriate level of security for the GGL implements appropriate technical and organizational measures to ensure a level of security appropriate to the risks associated with processing personal data, taking into account implementation costs and the nature, context, and purposes of processing.

GGL uses standard encryption technologies when transferring or collecting data via the Website.

Personal data is stored in GGL databases that implement adequate and proportionate technical safeguards against unauthorized or malicious access. Data is also stored on servers provided by hosting service providers offering appropriate security and reliability guarantees.

Internal security measures include:

- password-protected networks and computers;
- data backup and archiving systems;
- confidentiality obligations for individuals with access to personal data.

GGL cannot be held responsible for loss, corruption, or theft of personal data caused by viruses or cyberattacks. GGL will notify the supervisory authority of any personal data breach within the time limits set out in Article 33 of the Regulation and inform affected Users in accordance with Article 34 of the Regulation.

8. Disclosure in case of violation

GGL may disclose any information relating to a User (including identity) to public authorities where necessary in connection with a complaint or investigation concerning use of the Website in breach of applicable terms or legislation.

GGL may retain all data and information communicated via the Website in accordance with this Policy. Disclosure may also occur where necessary to identify or contact a person causing harm to the Website, GGL, or third parties, or to initiate legal proceedings.

GGL reserves the right to disclose any information required by law, court order, or public authority request, including exchanges of information for fraud prevention purposes, where legally permitted.

9. Amendments

GGL reserves the right to modify this document at any time by publishing the modified version of the text on the Website, in particular in order to comply with legal obligations in this area. Users are therefore invited to consult this document regularly in order to be aware of any modifications and adaptations.

10. Anonymized Statistical and Analytical Data

In the context of improving services and carrying out statistical analyses, certain data relating to Users may be separately processed in an anonymous form, meaning that it no longer allows, by any means whatsoever and by anyone, the direct or indirect identification of the data subject. Such data may include, in particular, age range, gender, city or country of residence, the type of operating system of the device used (iOS, Android, etc.), or other aggregated technical or demographic information.

Data that has been anonymized and separately processed in this manner no longer constitutes personal data within the meaning of the GDPR. It may therefore be retained without any time limitation and used for statistical, analytical, research or service improvement purposes, without any additional formality or prior individual notification.

11. Governing law and jurisdiction

This Policy is governed exclusively by Belgian law. Any dispute shall fall within the French-speaking jurisdiction of the courts of the judicial district in which GGL has its registered office.

12. Contact

For any questions or complaints regarding this Policy, Users may contact: [privacy \[a\] angele.music](mailto:privacy@angele.music).

GGL RECORDS SRL
chaussée d'Alseberg 367
1190 Forest
Belgium
BCE : 1037.338.091.

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